**2022 GP Patient Survey Results**

We are immensely proud of our staff, and all our hard work was rewarded in the annual GP Patient Survey, which is an independent survey that allows patients to feed back their experience of the care and services from their GP Practice. Responses are collected between January and March each year.

 Despite a lack of workforce, record demand and workload, the practice has scored higher than average in every question.

Thank you to all patients who participated in the questionnaire. To see full results please go to [www.gp-patient.co.uk](http://www.gp-patient.co.uk) and enter Mercheford House into the search by practice.

Headlines are:

* 93% find the receptionists at the GP Practice helpful
* 95% say the healthcare professional they saw or spoke to was good at listening to the during their appointment
* 98% felt their needs were met during their last appointment.
* 95% say the healthcare professional they saw or spoke to was good at treating them with care and concern during their last appointment,



